



Haneen Mahyoub Mohammed Al-Faraj

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Personal Information	<ul style="list-style-type: none">• Name: Haneen Mahyoub Al-Faraj• Birthday: 1-5-1997• Place of birth: Irbid• Nationality: Jordanian• Marital: Single
Language	<ul style="list-style-type: none">• Fluent in Arabic language (speaking, writing and reading).• Excellent in English language (Speaking, Writing and reading).
Education	<ul style="list-style-type: none">• Bachelor degree in Health Management and Policy from Jordan University of Science and Technology with Distinguished GPA (4.00), in 2019.• Master degree in Healthcare Management and Quality at Jordan University of Science and Technology with excellent GPA (3.72), in 2022
Skills	<ul style="list-style-type: none">• Using Excellent Written and Verbal Communication Skills.• Ability to express messages in a clear and professional manner, ability to communicate at all levels.• Team work Ability to share information and ideas to facilitate collaboration and communicate in order to work• Flexibility, Ability to continuously adapt to change and growth.• Ability to organize & control work, to work with others, & showing flexibility due to changing priorities, willingness to put in extra time for work, taking different responsibilities• Excellent IT literate in MS Word, Excel, and Power Point, SPSS
Certificates	<ul style="list-style-type: none">• ICDL Certificates from Al-Afaq Charity for Education (2018)• Establishing a company course from INJAZ academy (2019)• Project management course from INJAZ academy (2019).• English conversation in Oxford Academy (2019)• English conversation in JBS centre -3B level(2020)• English conversation in JBS centre -4A level (2020)<ul style="list-style-type: none">• IELTS Certificate (7/2023)• Academic work practice certificate (2023)

	<ul style="list-style-type: none"> • Training course in learning strategies (2023)
Professional Experience	<ul style="list-style-type: none"> • Research Assistant during M.S. at Jordan University of Science and Technology (2019-2022) • Research Assistant at Kernel Centre (3/2022 -7/2022) • Part time lecturer at Jordan university of science and technology (26/2-10/9/2023) • Full-Time Lecturer at Jordan university of science and technology (1/10/2-23-Present)
Training	<ul style="list-style-type: none"> • Training in admission and discharge office at King Abdullah university Hospital • Training in HR department at King Abdullah University hospital • Collection of data and writing scientific papers
Graduation Project	<ul style="list-style-type: none"> • Patient Flow in Emergency Department at King Abdullah University Hospital: An Assessment of Patients Waiting Time (2019)
Master Thesis	<ul style="list-style-type: none"> • The Association Between Emotions, Physical Environment, Covid-19 Precautionary Procedures, Quality Of Services And Patients' Overall Satisfaction In The Jordanian Outpatient Private Clinics
Research Paper	<ul style="list-style-type: none"> • Alolayyan, M., & Alfaraj, H. (2021). THE RELATIONSHIP BETWEEN EMOTION AND PHYSICAL ENVIRONMENT ON THE PATIENT'OVERALL SATISFACTION IN THE JORDANIAN OUTPATIENT PRIVATE CLINICS. <i>Academy of Strategic Management Journal</i>, 20(6). • Alolayyan, M. N., & Alfaraj, H. M. (2022) .EVALUATION OF IMPACT OF COVID-19 PRECAUTIONARY MEASURES AND QUALITY OF SERVICES ON THE PATIENT SATISFACTION IN OUTPATIENT PRIVATE CLINICS. <i>Cogent Business Administration</i>. (Under review).